

January 30, 2025
Active Connector Inc.

Notice and Apology Regarding Personal Information Leak

Active Connector Inc. (hereinafter referred to as “our company”) regrets to inform you that a security vulnerability in our job seeker information platform (hereinafter referred to as “the platform”) may have exposed the personal information of job seekers.

We take the privacy and security of your data seriously and we sincerely apologize for any inconvenience and concern this may have caused to job seekers and other stakeholders.

1. Overview

On **January 4, 2025**, it was discovered that an API endpoint of the platform contained a vulnerability that allowed unauthorized third parties to access personal information without authentication. This issue was promptly addressed, and as of **January 14, 2025**, the vulnerability has been fully resolved, ensuring that unauthorized access is no longer possible.

2. Cause

We are currently conducting a comprehensive investigation to determine the root cause of this incident. Further details will be communicated as soon as they are confirmed.

3. Potentially Compromised Personal Information

- Personal information of job seekers registered on the platform:
 - Name, address, phone number, email address, employment history, visa information, hashed passwords
 - Up to **15,000 records**

4. Risk of Secondary Damage

This vulnerability was identified following a report from a trusted collaborator. At this time, we have not received any reports of unauthorized use or secondary damages resulting from this incident. However, we advise all affected individuals to remain vigilant against suspicious communications. If you notice any irregularities, please contact us via the **[6. Contact Information]** below.

5. Additional Information

As of **January 31, 2025**, our company will be merged into **PeopleX Inc.** (5-27-5 Sendagaya, Shibuya, Tokyo). For any inquiries regarding this matter on or after **February 1, 2025**, please reach out to the **[6. Contact Information]** provided below.

We take this matter with the utmost seriousness and are committed to strengthening our security measures to prevent recurrence. We deeply regret any inconvenience and concern this may have caused and sincerely appreciate your understanding.

6. Contact Information

(*Please replace 【※】 with @ when sending an email.)

- Until **January 31, 2025** info【※】active-connector.com
- From **February 1, 2025**: info【※】peoplex.jp